

CERTIFICATE OF MAILING

I hereby certify that this paper, together with all enclosures identified herein, are being deposited with the United States Postal Service as first class mail, addressed to the Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia 22313-1450, on the date indicated below.

November 29, 2004

Date

Jack R. Buckley

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit

3661

Examiner

Thu V. Nguyen

Applicant

Craig John Simonds et al.

Appln. No.

10/696,692

Filing Date

October 29, 2003

Confirmation No.

5256

For

CONTEXT-BASED SERVICE DELIVERY SYSTEM AND

METHOD

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

Transmitted herewith is a Reply in the above-identified application.

Any fee for additional claims has been calculated as shown below:

CLAIMS AS AMENDED

	Col. 1		Col. 2	Col. 3	Small Entity		Other Than A Small Entity	
	Claims Remaining After Amendment		Highest No. Previously Paid For	Present Extra	Rate	Add'l Fee	Rate	Add'l Fee
Total Claims	* 14	Minus	** 20	= 0	x \$9	\$	x \$ 18	\$ 0
Independent Claims	* 2	Minus	*** 3	= 0	x \$44	\$	x \$ 88	\$ 0
First Presentation of Multiple Dependent Claims \$150						\$	x \$300	\$ 0
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$		\$ 0

Applicant Craig John Simonds et al. Appln. No. 10/696,692 Page 2 If the entry in Col. 1 is less than the entry in Col. 2, write "0" in Col. 3 ** If the "Highest No. Previously Paid For" IN THIS SPACE is less than 20, write "20" in this space. *** If the "Highest No. Previously Paid For" IN THIS SPACE is less than 3, write "3" in this space. The "Highest No. Previously Paid For" (Total or Independent) is the highest number found from the equivalent box in Col. 1 of a prior amendment or the number of claims originally filed. 1. Small entity status of this application 37 CFR §§1.9 and 1.27 has been established by a verified statement previously submitted or is enclosed. 2. No additional fee is required. A check in the amount of \$____ is attached. 3. Please charge any additional fees or credit overpayment to Deposit Account No. 4. 06 1510. A duplicate copy of this sheet is attached.

PRICE, HENEVELD, COOPER,

DEWITT & LITTON, LL

November 29, 2004.

Date

Kevin T. Grzelak

Registration No. 35 169

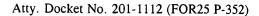
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit : 3661

Examiner : Thu V. Nguyen

Applicant : Craig John Simonds et al.

Appln. No. : 10/696,692

Filing Date : October 29, 2003

Confirmation No. : 5256

For : CONTEXT-BASED SERVICE DELIVERY SYSTEM AND

METHOD

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

REPLY UNDER 37 C.F.R. 1.111

Responsive to the Office Action mailed August 27, 2004, please consider the following remarks in the above-identified application. There are no amendments made to the claims in this reply, and thus a listing of the claims is not presented herein.

Remarks begin on page 2 of this paper.